



I would like to introduce myself. I am Brad Willemsen and I started as the General Manager for Milford Municipal Utilities on February 10th, 2020. I have been married for 29 years to Barb. Barb is a Special Ed Teacher at Sibley Ocheyedan School teaching K-4th grade. We have two daughters, Jamie and Jenifer, and five grandchildren. Barb and I currently live in Milford, as does our daughter Jamie.

I have over 25 years' experience working for municipal utility systems in both Iowa and Minnesota. My previous employment was with the City of Sibley, as an Electric Line Foreman for 15 years and Superintendent for 5 years. Prior to Sibley, I worked for Lakefield Municipal Utilities as an Electric Line Foreman and Water Operator. I look forward to serving the utility needs of the customers of MMU as General Manager for many years.

As a publicly owned utility, Milford is able to make many of its own decisions about electric and water rates and services. Milford Municipal Utilities are directly accountable to the people they serve through the Board of Trustees appointed by the Mayor. The Board of Trustees and dedicated staff of MMU have many projects that are being considered and/or implemented to make the electric and water services more efficient and reliable. One of the upcoming projects will be the replacement of the electric and water meters. Currently, the meters are read monthly by the MMU staff. Meter reading usually takes two days to collect the readings from the entire community. The new meter system will be read by collector boxes, which will relay the readings to the Utility Office. The new meter system will read the entire community in minutes instead of hours. The expected 20-year life of the meter reading system is an expensive improvement. As with most improvements this one will require MMU to borrow money. The loan payments will require an increase in your water rates. The following letter explains the rate increases.

Stay safe and healthy and I look forward to meeting everyone.

Brad Willemsen

October 2020

Dear Customer:

The Board of Trustees of the **MILFORD MUNICIPAL UTILITIES** approved a modification in the water rate schedule at their meeting on October 12, 2020. The following revised rate schedule will become effective on billing after November 21, 2020. You will notice the increase on your bill that you receive December 1, 2020.

	CURRENT RATE \$/1000 GAL	RATES EFFECTIVE ON BILLING OCCURRING ON OR AFTER November 21, 2020
RESIDENTIAL USAGE RATE		
Minimum (First 1,000 Gallons)	10.40	11.44
Over 1,000	6.95	7.65

	CURRENT RATE \$/1000 GAL	RATES EFFECTIVE ON BILLING OCCURRING ON OR AFTER November 21, 2020
NON-RESIDENTIAL USAGE RATE		
Minimum (First 1,000 Gallons)	17.80	19.58
1,000 - 10,999	7.15	7.87
11,000 and Over	5.25	5.78

	CURRENT RATE	RATES EFFECTIVE ON BILLING OCCURRING ON OR AFTER November 21, 2020
OTHER SERVICE CHARGES		
End User Service Charge	15.00	15.00

	CURRENT RATE \$/1000 GAL	RATES EFFECTIVE ON BILLING OCCURRING ON OR AFTER November 21, 2020
TANK SALES		
Tank Sales	7.70	8.47

OTHER RATES AND CHARGES	CURRENT RATE \$/1000 GAL	RATES EFFECTIVE ON BILLING OCCURRING ON OR AFTER November 21, 2020
Interest on Customer Deposits	0%	0%
Temporary Disconnection/Reconnection during working hours	50.00	50.00
Temporary Disconnection/Reconnection after working hours	60.00	80.00
Service calls during working hours	50.00	50.00
Service calls after working hours	60.00	80.00
Service Reconnection Fee for non- payment during working hours	50.00	50.00
Service Reconnection Fee for non- payment after working hours	60.00	80.00
Deposit per meter	75.00	75.00

Connection Fee, Meter, Inspection Fee, Tapping Fee	As approved by The Board of Trustees under separate Resolution. Meters larger than 1" will be charged at cost plus 35%.
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These revised rates are needed to upgrade the water meters.

If you have any questions, please feel free to call us.

Sincerely,

Keith Wurtz
Chairman, Board of Trustees